



H.R. COLLEGE OF COMMERCE AND ECONOMICS INTERNAL QUALITY ASSURANCE CELL





TABLE OF CONTENT

SR NO.	CONTENTS	PAGE NOS
1.	Introduction	
	Data Collection and Analysis Profile of Respondents	03
2.	Student Feedback Sample Survey	
	Feedback Analysis Report : Students Feedback Form (2020 2020 - 2021)	04-07
3.	Alumni Feedback Sample Survey	
	Feedback Analysis Report : Alumni Feedback Form (2020 2020 - 2021)	08-12
4.	Employee Feedback Sample Survey	
	Feedback Analysis Report : Employee Feedback Form (2020 2020 - 2021)	13-16
5.	Teacher Feedback Sample Survey	
	Feedback Analysis Report : Teacher Feedback Form (2020 2020 - 2021)	17-21
6.	Further Action	22



The institution's approach to continuous curricular evaluation involves planned meetings of student representatives with students, teachers and placement coordinators. The institution adopts the open-door policy and hence the direct connect with the head of the institution is extended through principalconnect@hrcollege.edu where stakeholders can connect and talk about their concerns and for the further enhancement of facilities.

Data Collection and Analysis

The survey is prepared and conducted by Internal Quality assurance Cell (IQAC) with the support of heads and coordinators of all departments. Feedback from students were collected through website. However the feedback from other three stakeholder was collected through website and through face to face interaction. There were 1123 students respondents to the survey conducted. The students were asked to include any additional suggestions that they would like implemented. Alumni respondents were 47 who filled through website and also during the alumni interactions. 12 employers and 28 teachers were the part of the survey.

Profile of the respondents:

Students from all the programs were asked to participate in the survey. Teachers from all the departments were asked to respond to the survey. The efforts were made to include the alumni and the employers from different industries in the survey.



Hyderabad Sind National Collegiate Board H. R. College of Commerce & Economics Churchgate.

FEEDBACK DETAIL USER REPORT - ACADEMIC

SESSION: 2020 | 2020 - 2021 FEEDBACK FOR: 2020

Name		AARTI MALHOTRA			
Course		MCOM BM SEM 2	Unique No		
Roll	No				
Sr No.	Question				
1	Career orientation of syllabus				
	Answer: Excellent ✓				
2	Relevance of course content to	main nomenclature theme			
	Answer: Very Good ✓				
3	Extent of coverage of course co	ontent			
	Answer: Excellent ✓				
4	Syllabus contribution in broad	abus contribution in broadening perspective			
	Answer: Very Good ✓				
5	Syllabus contribution in learni	ng values			
	Answer: Excellent ✓				
6	Related resource accessibility	and Library support			
	Answer: Very Good ✓				
7	Emphasis on fundamentals and	d skills and analytical activities			
	Answer: Excellent ✓				
8	8 Organization of course/ Design & flow of content				
	Answer: Very Good ✓				
9	Overall rating of course				
	Answer: Very Good ✓				



H.R. College of Commerce & Economics Churchgate.

FEEDBACK ANALYSIS REPORT: STUDENTS FEEDBACK FORM (2020 | 2020 - 2021)

Sr.No.	Question	Number	Percentage
1	Career orientation of syllabus	Total Re	sponse: 1123.00
	Option: Excellent	331	29.47%
	Option: Very Good	396	35.26%
	Option: Good	364	32.41%
	Option: Average	23	<mark>2.</mark> 05%
	Option: Below Average	9	0.80%
2	Relevance of course content tomain nomenclature theme	Total Re	esponse: 1123.00
	Option: Excellent	314	27.96%
	Option: Very Good	381	33.93%
	Option: Good	399	35.53%
	Option: Average	21	1.87%
	Option: Below Average	8	0.71%
3	Extent of coverage of coursecontent	Total Re	esponse: 1123.00
	Option: Excellent	389	34.63%
	Option: Very Good	363	32.32%
	Option: Good	337	30.00%
	Option: Average	24	2. 13%
	Option: Below Average	10	0.01%
4	Syllabus contribution inbroadening perspective	Total Re	sponse: 1123.00
	Option: Excellent	390	34.72%
	Option: Very Good	362	32.23%
	Option: Good	343	30.54%
	Option: Average	18	0.02%
	Option: Below Average	10	0.01%

5	Syllabus contribution in learningvalues	Total Response: 1123.00	
	Option: Excellent	394	35.08%
	Option: Very Good	352	31.34%
	Option: Good	349	31.07%

	Option: Average	18	0.02%
	Option: Below Average	10	0.01%
6	Related resource accessibilityand Library support	Total R	Response: 1123.00
	Option: Excellent	345	30.72%
	Option: Very Good	371	33.03%
	Option: Good	374	33.30%
	Option: Average	26	0.02%
	Option: Below Average	7	0.01%
7	Emphasisonfundamentalsandskillsand analyticalactivities	Total R	Response: 1123.00
	Option: Excellent	393	34.99%
	Option: Very Good	333	29.65%
	Option: Good	365	32.50%
	Option: Average	17	0.02%
	Option: Below Average	15	0.02%
8	Organization of course / Design & flow of content	Total R	Response: 1123.00
	Option: Excellent	372	33.12%
	Option: Very Good	344	30.63%
	Option: Good	385	34.28%
	Option: Average	12	0.01%
	Option: Below Average	10	0.01%
9	Overall rating of course	Total R	Response: 1123.00
	Option: Excellent	367	32.68%
	Option: Very Good	380	33.83%
	Option: Good	349	31.07%
	Option: Average	18	0.01%
	Option: Below Average	9	0.01%

Hyderabad Sind National Collegiate Board



H.R. College of Commerce & Economics Churchgate.

FEEDBACK DETAIL USER REPORT - ACADEMIC SESSION: 2020 | 2020 - 2021

FEEDBACK FOR: ALUMINI FEEDBACK FORM

Name		ROSHNI AHUJA				
Course		Unique I	No			
Sr No	Question					
1	Relevance of the	syllabus to the outcome based le	earning of the course			
	Answer: Excellent	✓				
2	Relevance of the	curriculum to the job market skil	ls in demand			
	Answer: Very Goo	od 🗸				
3	Curriculum relev	ance in meeting the requirements	of the industry			
	Answer: Very Good ✔					
4	Relevance of the	course in relation to the program				
	Answer: Excellent ✔					
6	Content relevano	e with reference to specialization	stream			
	Answer: Very Good ✔					
6	Syllabus Well tur	ned with Global trends				
	Answer: Very Goo	od 🗸				
7	Overall curriculu	m design and Organization of top	ics			
	Answer: Very Good ✔					
8	Assessment crite	eria in tune with learning outcome	e of course			
	Answer: Excellent ✔					
9	Proper weightag	e given to Internal & External ass	essment			

Answer: Very Good 🗸

H.R. College of Commerce & Economics Churchgate.

FEEDBACK ANALYSIS REPORT : ALUMNI FEEDBACKFORM (2020 | 2020 - 2021)

Sr No.	Question	Number	Percentage
1	Relevance of the syllabus to the outcomebased learning of the course	Total R	esponse: 47.00
	Option: Excellent	25.00	53.00%
	Option: Very Good	10.00	21%
	Option: Good	12.00	25.0 %
	Option: Average	0.00	0.00%
	Option: Below Average	0.00	0.00%
2	Relevance of the curriculum to the job market skills in demand	Total Response: 47.00	
	Option: Excellent	30.00	63.8%
	Option: Very Good	15.00	31.9%
	Option: Good	2.00	<mark>4.</mark> 2%
	Option: Average	0.00	0.00%

Option: Below Average	0.00	0.00%
Curriculum relevance inmeeting the requirements of the industry	Total R	esponse: 47.00
Option: Excellent	37.00	78.7%
Option: Very Good	10.00	21%
Option: Good	0.00	0.00%
Option: Average	0.00	0.00%
Option: Below Average	0.00	0.00%
Relevance of the coursein relation to the program	Total Response: 47.00	
Option: Excellent	12.00	25%
Option: Very Good	25.00	53.00%
Option: Good	10.00	<mark>21</mark> %
Option: Average	0.00	0.00%
Option: Below Average	0.00	0.00%
Content relevance withreference to specialization stream	Total R	esponse: 47.00
Option: Excellent	27.00	57.4%
	Curriculum relevance inmeeting the requirements of the industry Option: Excellent Option: Very Good Option: Average Option: Below Average Relevance of the coursein relation to the program Option: Excellent Option: Very Good Option: Very Good Option: Average Content relevance withreference to specialization stream	Curriculum relevance inmeeting the requirements of the industry Option: Excellent 37.00 Option: Very Good 10.00 Option: Good 0.00 Option: Average 0.00 Option: Below Average 0.00 Relevance of the coursein relation to the program Option: Excellent 12.00 Option: Very Good 25.00 Option: Good 10.00 Option: Average 0.00 Coption: Average 0.00 Coption: Average 0.00 Coption: Average 0.00 Coption: Below Average 0.00 Coption: Below Average 0.00 Content relevance withreference to specialization stream

	Option: Very Good	10.00	21%
	Ontion: Cood	10.00	040/
	Option: Good	10.00	21%
	Option: Average	0.00	0.00%
	Option: Below Average	0.00	0.00%
6	Syllabus Well tuned with Global trends	Total Re	sponse: 47.00
	Option: Excellent	29.00	61.7%
	Option: Very Good	11.00	23.4%
	Option: Good	7.00	14%
	Option: Average	0.00	0.00%
	Option: Below Average	0.00	0.00%
7	Overall curriculumdesign and Organization of topics	Total Re	sponse: 47.00
	Option: Excellent	34.00	72.3%
	Option: Very Good	10.00	21 %
	Option: Good	3.00	6.3%
	Option: Average	0.00	0.00%
	Option: Below Average	0.00	0.00%

The survey highlighted the excellence to the extent of 78.7 % of the Majority (I.e. 37 respondents In terms of curriculum relevance in meeting the requirements of the industry.

The college curriculum promotes experiential learning and implements innovative learning

3	Assessment criteria intune with learning	Total Response: 47.00	
	outcome of course		
	Option: Excellent	36.00	76.50%
	Option: Very Good	10.00	21%
	Option: Good	1.00	2. 12%
	Option: Average	1.00	12.5%
	Option: Below Average	1.00	<mark>12.5</mark> %
 9	Proper weightage		1=
	given to Internal & External	Total Res	sponse: 47.00
	assessment		
	Option: Excellent	31.00	65.9%
	Option: Very Good	9.00	19.1%
	Option: Good	5.00	10.6%
	Option: Average	2.00	4.2%
	Option: Below Average	0.00	0.00%

techniques to deliver a holistic learning experience for its students.

EMPLOYEE FEEDBACK SAMPLE SURVEY

Hyderabad Sind National Collegiate Board



H.R. College of Commerce & Economics Churchgate.

FEEDBACK DETAIL USER REPORT - ACADEMIC SESSION: 2020 | 2020 - 2021 FEEDBACK FOR: EMPLOYEE FEEDBACK FORM

Name		RAHUL		
Course			Unique No	
Sr No.	Question			
1	Syllabus contribution to employee ability			
	Answer: Exce	ellent 🗸		
2	Extent of Cu	ırriculum coverage meet	ing the needs of indus	stry in terms of skills
	Answer: Very	/ Good ✔		
3	Relevance o	of course to the required	orientation of human	resource
	Answer: Exce	ellent 🗸		
4	Curriculum	able to bridge the indust	ry and Academia gap	
	Answer: Very Good ✔			
5	Extent of syllabus meeting content relevance with reference to specialization in stream needs and Expectations of industry			ce to specialization in
	Answer: Excellent ✔			
6	Curriculum	leading to social consci	ousness	
	Answer: Very	/ Good ✔		
7	Curriculum relevance to the skills demanded in job market		t	
	Answer: Excellent ✔			
8	Problem sol	ving are critical/ analytic	al thinking aspect cov	vered in syllabus
	Answer: Very Good ✔			



H.R. College of Commerce & Economics

Churchgate

FEEDBACK ANALYSIS REPORT: EMPLOYERS FEEDBACK FORM (2020 | 2020 -2021)

SrNo.	Question	Number	Percentage
1	Syllabus contribution to employee ability	Total Response: 12.00	
	Option: Excellent	7.00	58.33%
	Option: Very Good	4.00	33.33%
	Option: Good	1.00	8.33%
	Option: Average	0.00	0.00%
	Option: Below Average	0.00	0.00%
2	Extent of Curriculum coverage meeting theneeds of industry in terms of skills and attitude	Total I	Response: 12.00
	Option: Excellent	7.00	58.33%
	Option: Very Good	5.00	41.67%
	Option: Good	0.00	0.00%
	Option: Average	0.00	0.00%
	Option: Below Average	0.00	0.00%

3	Relevance of course to the required orientation of human resource	Total Response: 12.00	
	Option: Excellent	7.00	58.33%
	Option: Very Good	4.00	33.33%
	Option: Good	1.00	8.3 <mark>3%</mark>
	Option: Average	0.00	0.00%
	Option: Below Average	0.00	0.00%
4	Curriculum able to bridge the industry and Academia gap	Total Response: 12.00	
	Option: Excellent	5.00	41.67%
	Option: Very Good	5.00	41.67%
	Option: Good	2.00	16.67%
	Option: Average	0.00	0.00%
	Option: Below Average	0.00	0.00%
5	Extent of syllabus meeting content relevance with reference to specialization in streamneeds and Expectations of industry	Total Response: 12.00	
	Option: Excellent	6.00	50.00%
	Option: Very Good	4.00	33.33%
	Option: Good	2.00	16.67%
	Option: Average	0.00	0.00%
	Option: Below Average	0.00	0.00%

6	Curriculum leading tosocial consciousness Total Response: 12		Response: 12.00
	Option: Excellent	4.00	33.33%
	Option: Very Good	7.00	58.33%
	Option: Good	0.00	0.00%
	Option: Average	1.00	8.3 3%
	Option: Below Average	0.00	0.00%
7	Curriculum relevance tothe skills demanded in job market	Total Response: 12.00	
	Option: Excellent	7.00	58.33%
	Option: Very Good	4.00	33.33%
	Option: Good	1.00	<mark>8.3</mark> 3%
	Option: Average	0.00	0.00%
	Option: Below Average	0.00	0.00%
8	Problem solving are critical/ analytical thinking aspect covered in syllabus	Total F	Response: 12.00
	Option: Excellent	4.00	33.33%
	Option: Very Good	7.00	58.33%
	Option: Good	1.00	8.3 3%
	Option: Average	0.00	0.00%
	Option: Below Average	0.00	0.00%

The chart given above depicts the satisfaction level of Employers with respect to opportunities offered by H.R. College. 12 Employers participated In Survey & Around 58.33 % of respondents were satisfied & rated very good with the problem solving and the critical analytical thinking aspect covered in syllabus.



Hyderabad Sind National Collegiate Board

H.R. College of Commerce & Economics Churchgate.

FEEDBACK DETAIL USER REPORT - ACADEMIC SESSION: 2020 | 2020 - 2021 FEEDBACK FOR: TEACHER FEEDBACK

FORM

Name		DHARTI		
Course			Unique No	
Sr No.	Question			
1	Balance between the theoretical and practical aspect			
	Answer: Excellent ✔			
2	Suitability of syllabus content with the course theme			
	Answer: Very	/ Good ✔		
3	Scope for field visit & project work and overall experiential learning			al learning
	Answer: Excellent ✔			
4	Organizatio	Organization of syllabus		
	Answer: Very Good ✔			
5	Designing of syllabus with reference to students understanding level			
	Answer: Excellent ✔			
6	Current trends are reflected in the syllabus			
	Answer: Very Good ✔			
7	Books prescribed in the reference list is relevant to the syllabus and updated			Ilabus and updated
	Answer: Exc	ellent 🗸		
8	Fair coverage of personality development aspect			
Answer: Very Good ✔				

Answer: Excellent 🗸



H.R. College of Commerce & Economics

Churchgate.

FEEDBACK ANALYSIS REPORT: TEACHER FEEDBACK FORM (2020 | 2020 - 2021)

Sr No.	Question	Number	Percentage
1	Balance between the theoretical and practical aspect	Total Response: 28.00	
	Option: Excellent	18.00	62.5%
	Option: Very Good	7.00	25%
	Option: Good	3.00	<mark>12</mark> %
	Option: Average	0.00	0.00%
	Option: Below Average	0.00	0.00%
2	Suitability of syllabus content with the course theme	Total R	esponse: 28.00
	Option: Excellent	16.00	58.33%
	Option: Very Good	3.00	12%
	Option: Good	9.00	29.67%

	Option: Average	0.00	0.00%	
	Option: Below Average	0.00	0.00%	
3	Organization of syllabus	Total R	Total Response: 28.00	
	Option: Excellent	21.00	75%	
	Option: Very Good	4.00	13 %	
	Option: Good	3.00	12%	
	Option: Average	0.00	0.00%	
	Option: Below Average	0.00	0.00%	
4	Scope for field visit &			
4	project work and overallexperiential	Total Response: 28.00		
	learning			
	Option: Excellent	18.00	62.5%	
	Option: Very Good	10.00	37.5%	
	Option: Good	0.00	0.00%	
	Option: Average	0.00	0.00%	
	Option: Below Average	0.00	0.00%	
	Designing of syllabus with reference to students	Total Response: 28.00		
5	understanding			
5				

	Option: Very Good	7.00	25%
	Option: Good	0.00	0.00%
	Option: Average	0.00	0.00%
	Option: Below Average	0.00	0.00%
6	Current trends are	Total Response: 28.00	
	reflected in the		
	syllabus		
	Option: Excellent	14.00	50%
	Option: Very Good	10.00	37.5%
	Option: Good	0.00	0.00%
	Option: Average	1.00	12.5%
	Option: Below Average	0.00	0.00%
7	Books prescribed inthe reference list is relevant to the syllabus and updated	Total Res	sponse: 28.00
	Option: Excellent	25.00	87.5%
	Option: Very Good	3.00	12.5 %
	Option: Good	0.00	0.00
	Option: Average	0.00	0.00%
	Option: Below Average	0.00	0.00%

8	Fair coverage of personality	Total Response: 28.00	
	development aspect		
	Option: Excellent	14.00	50%
	Option: Very Good	4.00	12.5%
	Option: Good	4.00	12.5%
	Option: Average	4.00	12.5%
	Option: Below Average	2.00	12.5%
9	Scope for experiential learning	Total R	esponse: 28.00
	Option: Excellent	21.00	75%
	Option: Very Good	7.00	25%
	Option: Good	0.00	0.00%
	Option: Average	0.00	0.00%
	Option: Below Average	0.00	0.00%

²⁸ teachers participated in the survey and acknowledged the efforts of their peers in curriculum designing and development.

Action Taken Report

The Suggestions from the employers, alumni, teachers and students were the part of the curriculum designing for the second and the third year. However the Board of Studies of HSNC University included the industry experts from various industries, distinguished alumni and the students. All of these stakeholders contributed in the curriculum designing and development as per the needs of the current situation and the industry standards. The Stakeholders also identified the systemic gaps and suggested various means of experiential learning exercises such as internships, innovative, project topics and the field visits which were included in the curriculum delivery for overall development of the learner.

The academic calendar that includes the events for the academic year was designed considering the suggestions of all the stakeholders. Based on suggestions of Students more certificate courses and industrial visits were planned. According to teachers and Alumni recommendations number of collaborations was entered during the academic year. Based on employer recommendations new skill series and expert sessions were organized during the year.





HSNC University, Mumbai

D.M. Harish Building, 47 Dr. R.G. Thadani Marg, Worli, Mumbai 400018. Tel.: +91 22 24935281 / 24971506 Email: office@hsncu.edu.in www.hsncu.edu.in

PARENT BODY



Hyderabad (Sind) National Collegiate Board

K.C. Law College Building, 5th Floor, Vidyasagar Principal K.M. Kundnani Chowk, 123 Dinshaw Wachha Road, Churchgate, Mumbai 400020, India. Telefax: 91 22 2288 0845 www.hsncb.com

LEAD COLLEGE OF THE HSNC UNIVERSITY



Accredited 'A' Grade by NAAC

H.R. College of Commerce & Economics

Vidyasagar Principal K.M. Kundnani Chowk, 123 Dinshaw Wachha Road, Churchgate, Mumbai 400 020, India. Tel +91 22 22021329 / 22042195 Fax +91 22 22810758 Email: info@hrcollege.edu Website www.hrcollege.edu